



Connecting Patients and Providers for Better Outcomes

We help healthcare industry stakeholders create better outcomes for patients. Our solutions span the spectrum of healthcare including...

TELECARE/PERS

TELEHEALTH MONITORING SOLUTIONS

CONTACT CENTER SUPPORT

Our customized solutions utilize the latest technology and integrate seamlessly with your systems. Tunstall's telehealthcare solutions improve the lives of patients and healthcare providers, and support the transformation of healthcare delivery.

About Tunstall

Tunstall Healthcare is the world's leading provider of telehealthcare solutions. We have more than 50 years' experience developing innovative telehealthcare solutions. We operate in more than 40 countries and support more than 2.5 million people worldwide.

In North America, Tunstall Americas has offered a comprehensive range of solutions to improve care and outcomes for patients for more than 30 years. We provide personalized, flexible, and customizable solutions.

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Assisted Living Solutions

Helping seniors live safely with dignity

Complete Nurse Call Solution

Integration of the Tunstall Vi PERS unit with any PBX telephone switch and an optional Dynamic Server™ provides a complete end-to-end nurse call solution for assisted living facilities.



Dynamic Server is a trademark of VoiceGate Corporation

Providing Peace of Mind

Tunstall has been working with assisted living providers for more than 50 years to develop a range of technologies and services that provide peace of mind for residents and their families and enable provider teams to deliver efficient care and support.

Supporting Independent Living

Our solutions promote independence by managing real-time health emergencies such as falls, and environmental risks such as fire and flood. We offer tailored solutions specific to individual needs and support people living with dementia and sensory or physical impairments.

Wireless Telecare Sensors



Intelligent Pendant with Fall Detection

Automatically detects a serious fall and sends an alert without the need to press a button. The fall sensitivity is adjustable.



Disability Sensor

A variety of sensors can be used for residents with disabilities.



Flood Detector

Provides an early warning by sending an alert to potential flood situations in the resident's suite.



Pull Cord

A wall mounted wireless sensor acts as a back-up for use in washrooms, beside the bed, and living areas.



Temperature Extreme Sensor

Detects low, high, or rapid rate of rise of temperature within a suite and sends an appropriate alert.



The **Tunstall Vi** offers an attractive PERS unit with a customizable 2nd button for non-emergency needs. It supports up to 35 wireless sensors. It is FDA listed and UL approved.

Responders



Healthcare provider responds with two way voice communication to the emergency alarm from the resident.



Care provider receives email or text message regarding equipment problems i.e. low battery, supervision failure, power failure, telephone line disconnect, etc.



Maintenance supervisor receives direct notification of problems in the suite such as water problems detected by the flood detector.



The Tunstall professional monitoring center will respond to emergency calls and dispatch assistance if the onsite care providers do not answer calls within the designated response time.



Fire / Ambulance / Police can be automatically dispatched by the onsite care providers or the professional monitoring center.

On-demand reporting is provided for all activities occurring in the system, including: emergency response calls, staff response time, and diagnostics of equipment failures.